

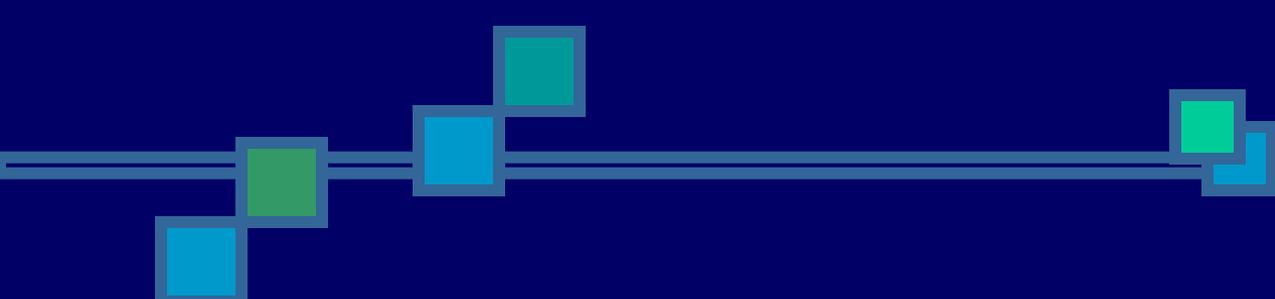
# Quality Management of the LIS Education:

poster presentation

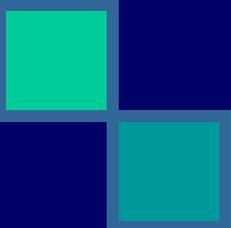
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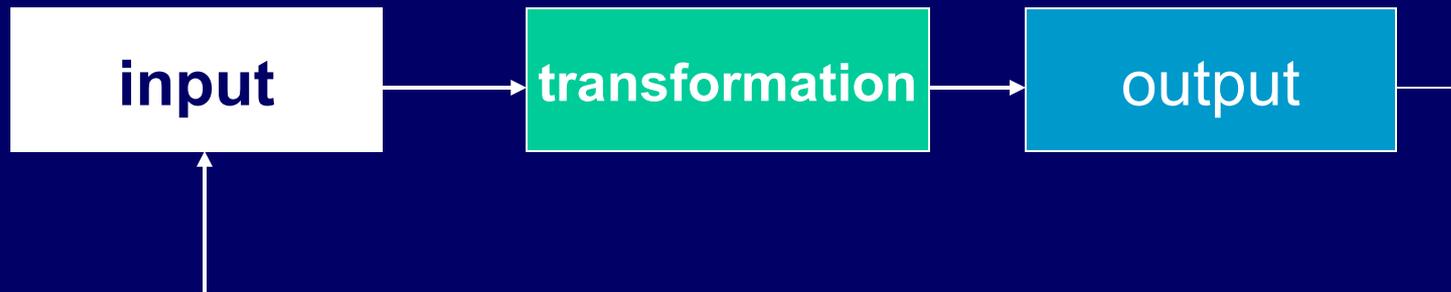


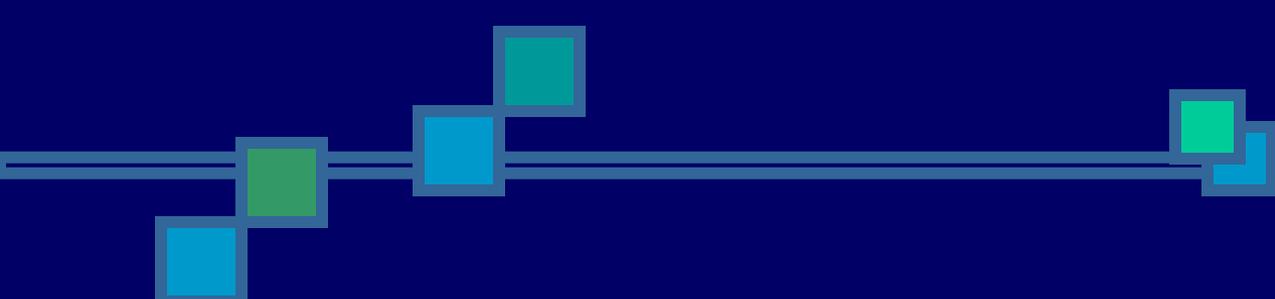
# Quality in higher education

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- **Customers in higher education:**
    - **External**
      - Students
      - Employers
      - Labour market, government; society
    - **Internal**
      - Teaching staff
- 

# Model for quality in higher education

social system  
technical system  
management system





# Application of the model: conclusions

- Technical system – the most evaluated system
  - Necessity to develop tools for evaluation of social and managerial system
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