Towards the European Digital Library: management of cultural heritage in the national libraries

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TEL-ME-MOR survey

- Background:
  - TEL-ME-MOR project
  - Surveys of national libraries

- Objective: to explore current tendencies in cultural heritage and ICT in national libraries of Europe

- Aspects:
  - Technological
  - Management
Survey of the European national libraries

- Topics:
  - Strategic approach
  - Technological infrastructure
  - Digital libraries, digitization and quality (usability, accessibility, quality of digital services)

- European scope: 39 national libraries (NL) CENL members responded:
  - EU-15+EEA+CH – 16 NL
  - EU-10 – 10 NL
  - Non-EU – 13 NL
Strategic objectives in NLs

- access to digital content
- digital access to original documents
- electronic services
- preservation of digital content
- preservation of analogue materials
Participation in international projects

Only NLs that have participated more than in 5 projects.
Technological infrastructure

- **Internet connectivity:**
  - Highest: 9 NLs – 1 Gbps and more
  - Lowest: under 256 Kbp/s
  - No gaps between new and old member states

- **Scope of applied technologies:**
  - union catalogue
  - digital libraries
  - digitization production facilities
  - automated internal administration systems
  - mass storage systems
  - web harvesting and archiving
  - sophisticated portals
  - other
Variety of technologies in NLs
Digital libraries and digitization

- Digital libraries at an early stage of the development:
  - Small exhibition-like collections
  - Basic functionalities

- Digitization:
  - Total 83,000,000 analytical data files
  - Leaders: Spain and France
NLs lack large scale digitization

no. of digitized items/thousands of units
NLs lack large scale digitization: comparative view

39 European NL  
the Korean NL
Digital collections worldwide: comparative view
Collaboration with users

- Planning interface for digital services: 46%
- Designing/purchasing the design of interface for digital services: 36%
- Monitoring the usage of digital services: 18%
Awareness of quality standards

CHART 6. Provision of quality digital access

- Portals
- Digital libraries
- Usability standards
- Accessibility standards
- Library service quality standards
Conclusions

- Strategic priorities of NLs are in line with the EU information policy
- There are no gaps between old and new EU member states
- The lack of digitized content
- The need for user-centred solutions
Thank you for attention!

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