

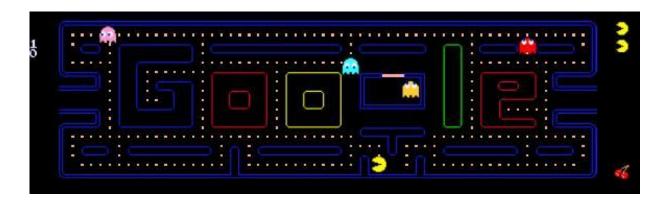
# Search Engine Wars: let battle commence

INFORUM, 25<sup>th</sup> – 27<sup>th</sup> May 2010

Karen.Blakeman@rba.co.uk

www.twitter.com/karenblakeman

http://www.rba.co.uk/









# What's happening?

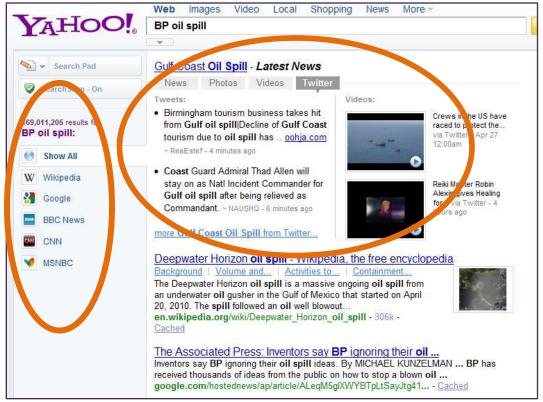


- Microsoft Bing is going all out to increase search engine market share
- The Yahoo-Bing deal
  - Yahoo to use Bing's search engine
  - Some country versions already using Bing web search, the rest will follow during the year
  - Yahoo will "still be innovating on top of the Bing results"
- Bing, Yahoo and Google all including social media in their results, for example Twitter, blogs, Facebook, Myspace, discussion forums
- Interfaces of all three continually changing

### Yahoo!



- http://www.yahoo.com/, http://search.yahoo.com/
- Layout and results vary depending on the country version
- Options in the left side menu for limiting your search depend on the type of search
- Social media real-time results at the top if it is a "hot topic"



# Bing



- <a href="http://www.bing.com/">http://www.bing.com/</a> (was live.com)
- Described as a "decision engine"
- Results tend to be more consumer oriented
- Results vary considerably depending on the country version
  - most features only available in the US version
- Incorporating real time, social media results into main search
- Major television advertising campaign in US and a few other selected countries
  - http://www.youtube.com/user/bing

[general response in the UK – "what was that all about?"]



ALL RESULTS

1-10 of 14,000,000 results - Advar

#### News about Bp Oil

ALL RESULTS

Spill

RELATED SEARCHES

BP Oil Credit Card

BP Oil Account Online

**BP Oil Company** 

BP Oil Career

BP Oil Stock

BP Oil USA

BP Gas Card

**BP Amoco** 

SEARCH HISTORY

BP Oil spill

See all

Clear all | Turn off

#### News about BP Oil spill

Forecast Florida: BP Oil Spill Now Being Tracked in Two ....

NOAA's **BP oil spill** response page is now featuring not one but two **BP oil spill** maps. The first one.... Huffington Post (blog) 22 hours ago

Maps of  $\ensuremath{\mathbf{BP}}$  oil spill impacted areas  $\cdot$  Examiner 23 hours ago

Kevin Costner in BP Oil Spill Spotlight Street Com 19 hours ago

ee today's top stories - See recent tweets - Create news alert



The Deepwater Horizon **oil spill** (also referred to a and the Macondo blowout) is a massive ongoing **oi** Background · **Oil spill** · Consequences en.wikipedia.org/wiki/Deepwater\_Horizon\_**oil\_spill** 

#### BP concedes Gulf oil spill is bigger than

BP conceded Thursday that more oil than it estima washed into Louisiana's wetlands for the first time, www.philly.com/philly/wires/ap/business/20100520\_page

TWITTER BETA » All Results

### Most recent Tweets about BP Oil spill



LaurieAnneBella: RT @msenicaracing: Also let's support @LeilaniMunter as she is working hard to keep us updated about the **BP oil spill!!!** Please re-tweet. · 16 minutes ago



JustSupporting: RT @BPOilSpill: #FF **BP oil spill**, hurricane Katrina and the U.S. Coast Guard - Examiner: http://url4.eu/3cvkF · 16 minutes ago



EducatedCutie: **BP Oil Spill** - warning issued - Do Not eat any seafood for the next six months - it's TOXIC from the **oil** dispersants! @BarackObama iPhone · 17 minutes ago

#### Top shared links about BP Oil spill

Oil giant BP concedes Gulf spill is bigger than estimated - USATODAY.c...

usatoday.com/news/nation/environment/2010-05-21-wetlands N.htm?csp=34news&utm s...



JoshyDC: **BP** concedes **spill** is bigger... http://usat.me?38612248 (usatoday.com) - until we change the way we live, we cant live w/o **oil**. public trans isn't enuf. · 1 hour ago



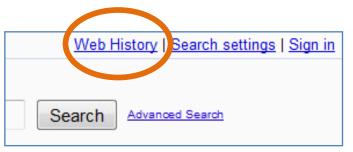
coreyhaleen: Oil giant BP concedes Gulf spill is bigger than estimated: Oil giant BP conceded Thursday that the Gulf of Mexico ... http://bit.ly/ayaNo1 (usatoday.com) 6 hours ago

More Tweets about this link

## Google



- Is your web history switched on? Now Switched on by default
- Google adjusts your search results according to what you have clicked on in the past
- See: Personalized Search for everyone
   <a href="http://googleblog.blogspot.com/2009/12/personalized-search-for-everyone.html">http://googleblog.blogspot.com/2009/12/personalized-search-for-everyone.html</a> and Karen Blakeman's Blog Your Google results are about to get weirder <a href="http://www.rba.co.uk/wordpress/2009/12/17/your-google-results-are-about-to-get-weirder/">http://www.rba.co.uk/wordpress/2009/12/17/your-google-results-are-about-to-get-weirder/</a>





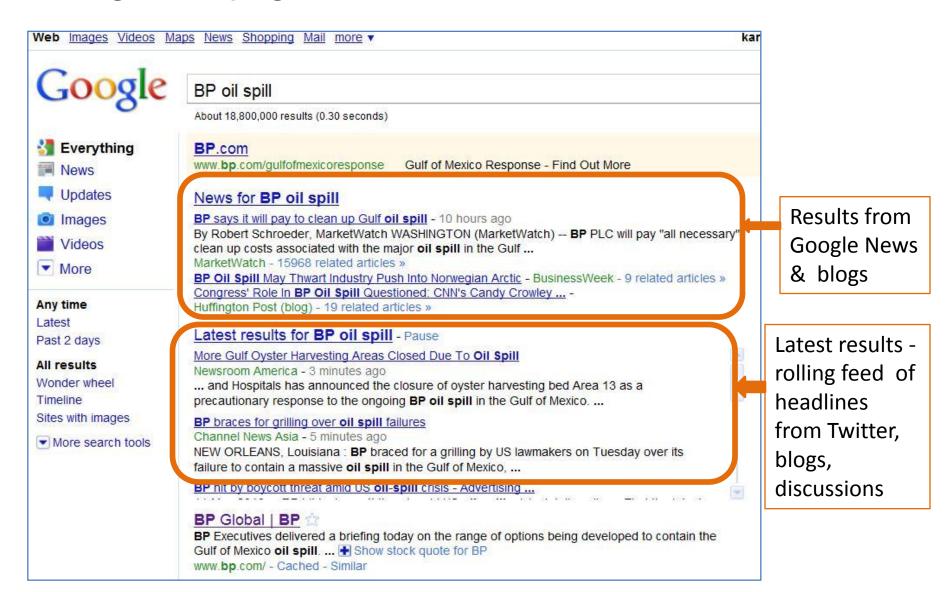
Your search results may be customised using search activity from this computer.

Disable customisations based on search activity.

Sign in or create a Google (മാരാവൻ ltd:gen മാരാം) persobalised search results and manage your signed-in Web History.

# Google first page results





# Google first page results













Images

#### BP Oil Spill Waivers Capped Liability Payments To Coastal ... 🕾



- 3 May 2010 VENICE, La. -- BP PLC said Monday that it will pay for all the cleanup costs from a massive oil spill in the Gulf of Mexico that could continue spewing ... www.huffingtonpost.com/2010/05/03/bp-oil-spill-waivers\_n\_560814.html - more videos »

#### BP Is Criticized Over Oil Spill, but U.S. Missed Chances to Act ...

1 May 2010 ... As **oil** edged toward the Louisiana coast and officials assailed **BP** America's response, a government agency also said the flow from a seabed ... www.nytimes.com/2010/05/01/us/01gulf.html - Add to iGoogle

#### BP - Wikipedia, the free encyclopedia

BP had spilled over one million litres of oil in Alaska's North Slope. This corrosion is caused .....

"For BP, oil spill a public relations catastrophe". ...

en.wikipedia.org/ R/BP - Cached - Similar

Blog posting listing videos

#### BP Oil Spill: Videos to Catch Up : Tree gger

30 Apr 2010 ... With so much news coverage on the disastrous **BP oil spill** in the Gulf of Mexico, I thought it would be helpful to compile some of the better ... www.treehugger.com/files/2010/04/bp oil disaster.php - Cached

#### How to stop the BP oil spill: What else can be tried now ...

3 May 2010 ... **BP** has failed to manually shut the blowout preventer, and it could take three months to drill a relief well. Before then, **BP** will try to put ... www.csmonitor.com/.../How-to-stop-the-**BP-oil-spill-**What-else-can-be-tried-now - Cached

#### YouTube - US oil spill explained

1 May 2010 ... queue**BP** America President Lamar McKay81284 viewsABCNews · Weather problems for US **oil spill** 3:07. Add to queue. Added to ... www.youtube.com/watch?v=XLiqvZOP8TY - Cached

#### Results from people in your social circle for BP oil spill - BETA - My social circle - My social content

Twitter / The Oil Drum: \* BP's Oil Spill at the Oi ...



The Oil Drum - connected via twitter.com

BP's Oil Spill at the Oil Drum Overview - Especially for New Readers: This is a draft of a post that I would pr... http://bit.ly/d286DA \*

twitter.com/TheOilDrum/status/13305388956 More results from The Oil Drum »

#### Research Recap

ResearchRecap - connected via twitter.com



Alacra Pulse Check: Are **Oil Spill** Companies Oversold? **BP** plc (**BP**) and its partners have come under severe pressure as the threat of ... www.researchrecap.com/

### Wikipedia article

YouTube video

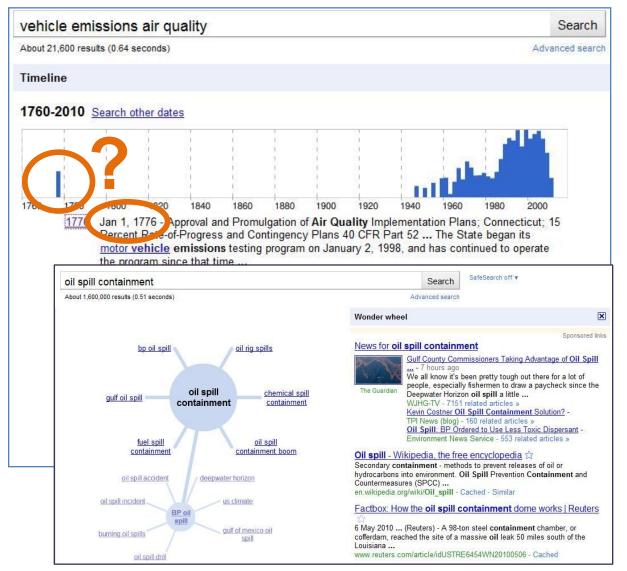
Results from my "social circle": Twitter, RSS feeds, FriendFeed, Google Wave

### Google search results



 Additional search features previously hidden under "Show options" now in left hand side menu





# Do they work?



- Results seem more confused and messy, especially Google
- Not always clear how social media results are selected
- Social media results not comprehensive
- Results pages are giving a very selective and superficial overview
- Need to target search more precisely
  - for example use Google Advanced Search and options in the left hand menu
  - search specifically for news, videos, photos
  - search social media separately, for example Twazzup.com for Twitter
  - use specialised search engines

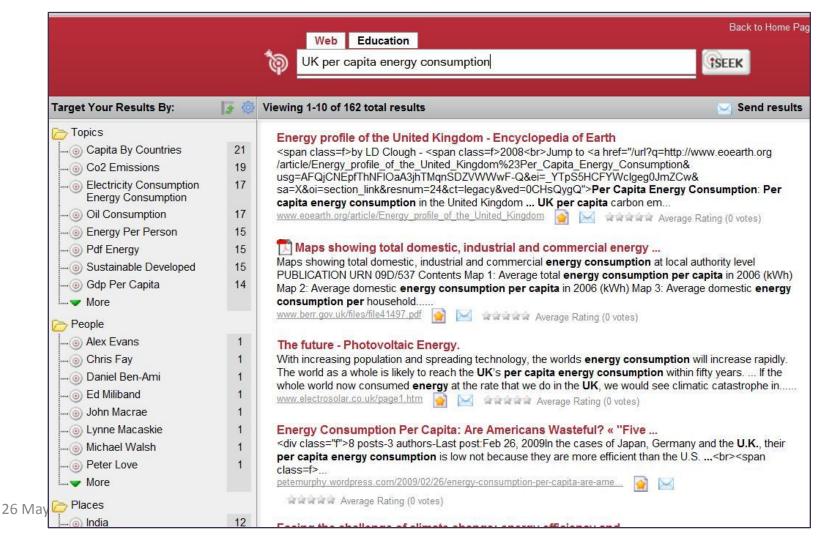


# A few examples

### **iSEEK**



- http://www.iseek.com/
- Clusters results into topics, people, places, organisations, date & time
- "Education" option more research oriented pages



### Biznar



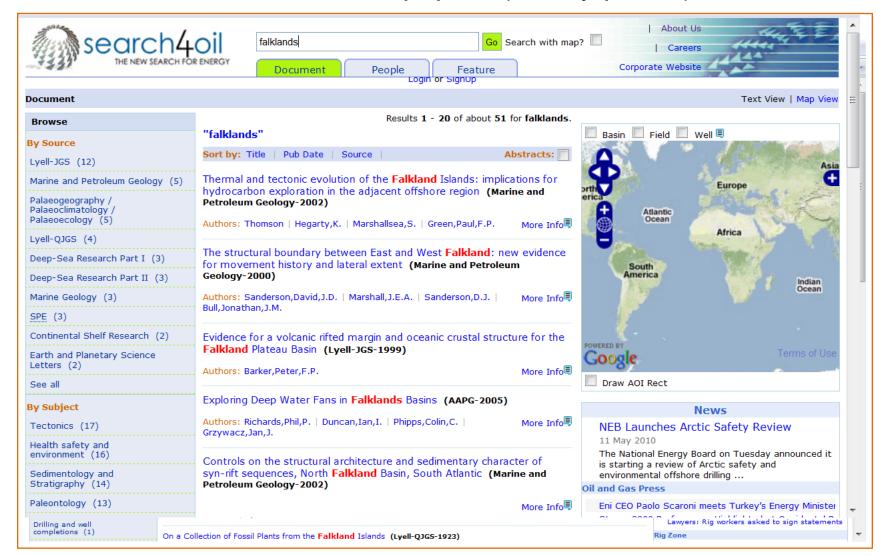
- http://www.biznar.com/
- Real time federated search of selected business resources, some of them "hidden web" or "deep web"
- Click on Advanced Search to see a list of the sources



## Search4oil <a href="http://www.search4oil.com">http://www.search4oil.com</a>



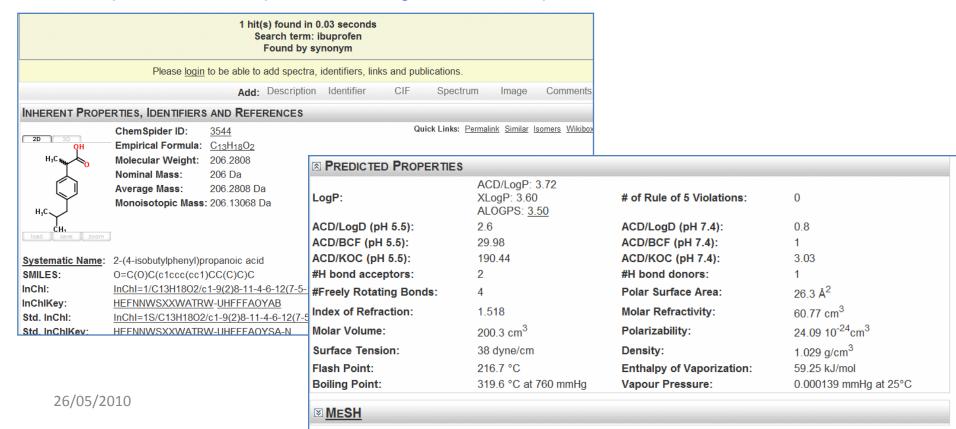
- Information on oil and gas exploration
- Concentrates on technical papers (mostly priced)



### Chemspider

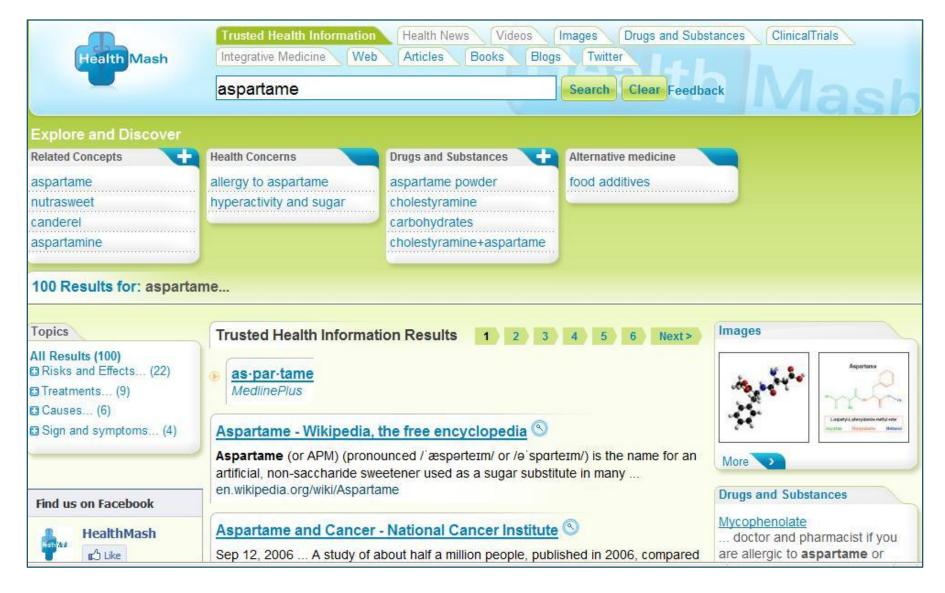


- http://www.chemspider.com/
- A chemistry search engine aggregating & indexing chemical structures and their associated information into a single, free of charge, searchable repository
- Users encouraged to correct errors in data from peer reviewed journals, patents, FDA etc.
- Does ChemSpider Have Millions of Errors?
   <a href="http://www.chemspider.com/blog/does-chemspider-have-millions-of-errors.html">http://www.chemspider.com/blog/does-chemspider-have-millions-of-errors.html</a>



### Healthmash.com



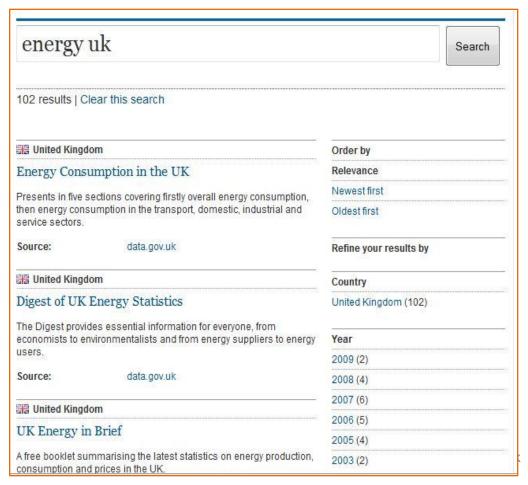


# New ways of accessing statistics



For example: Guardian World Government Data <a href="http://www.guardian.co.uk/world-government-data">http://www.guardian.co.uk/world-government-data</a> - a better way of searching government statistics sites!

### Guardian World Government Data vs.



### data.gov.uk

Enter your keywords:	
energy UK	Search
Search results	
Data package results	
Found 61 datasets matching energy UK	
Annual Abstract of Statistics	
2. Annual Business Inquiry	
Annual Statistics Report on Fuel Poverty	
General site results	
Renewable Energy Map	
The renewable <b>energy</b> map www.renewables-map.c renewable and alternative <b>energy</b> projects in the Uk specialist	
Apps - Anonymous - 21/01/2010 - 11:32 - 0 comments - 0 atta	chments
a daily graph of how much electricity is bei	ng produced by wind farms in the UK
produced per hour from wind farms.we need one	
people support or oppose the further development of	
to see wind farms but not everyone	

### News - Silobreaker <a href="http://www.silobreaker.com/">http://www.silobreaker.com/</a>



- not new but not widely known
- covers free resources
- news, blogs, video, tweets
- geographical location of stories
- social media and real time information
- people
- networks



### Twitter: search.twitter.com and twazzup.com

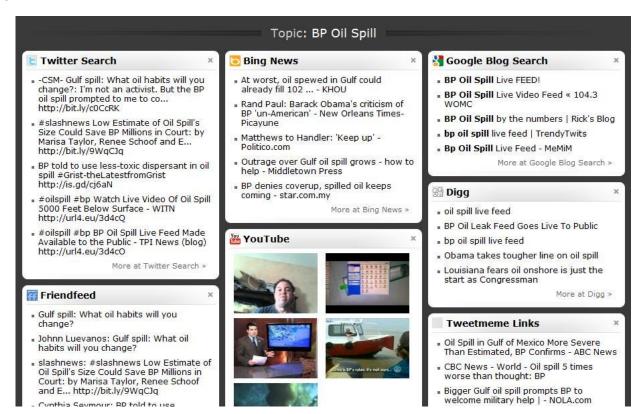




### Search tools for social media



- Excellent presentation from Phil Bradley covers the best
  - http://www.slideshare.net/Philbradley/social-media-search-engines
  - "20 search engines that each add something into social media search, and they're all worth exploring in some detail"
- My two personal favourites from his list
  - http://www.icerocket.com/
  - http://www.addictomatic.com/



# Who is winning the war?



- Top U.S. Search Sites for April 2010
  - http://blog.nielsen.com/nielsenwire/online\_mobile/top-u-s-search-sites-forapril-2010/
  - Bing creeping up

Top 10 Search Providers for April 2010, Ranked by Searches (U.S.)			
Rank	Provider	Searches (000)	Share of Searches
	All Search	9,088,718	100.0%
1	Google Search	5,920,554	65.1%
2	Yahoo! Search	1,225,497	13.5%
3	MSN/Windows Live/Bing Search	1,170,855	12.9%

- Bing takes second place in the UK search market | Search Engine Marketing News
  - http://www.vertical-leap.co.uk/news/bing-takes-second-place-in-the-uk-search-market/
- In most European countries Bing increasing and Yahoo falling, but Google still way ahead
- But specialist search tools becoming more widely known, recommended and used