

# The future of information provision: open, mobile and in the cloud

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**INFORUM 2013, Prague** 

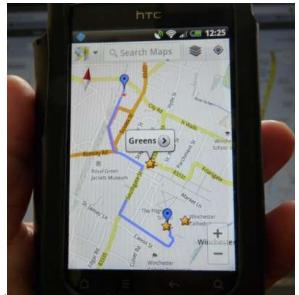
21st-22nd May 2013

## RBA









## **The Cloud**

"Stuff" that is out there

Data & services hosted beyond an organisation's server and accessible via the web



Federated search engines

Integration of institutional collections & external services e.g. Google Scholar and repository searches

Learning resources accessible both on and off site

Internal documents, communications, personal files and searches

Everything!

"Bring your own device" - BYOD



## Gartner Says the Personal Cloud Will Replace the Personal Computer as the Center of Users' Digital Lives by 2014

Gartner Special Report Examines How Businesses Must Meet Consumers' Cloud Expectations in Order to Win Customers

http://www.gartner.com/newsroom/id/1947315

Users more technologically savvy

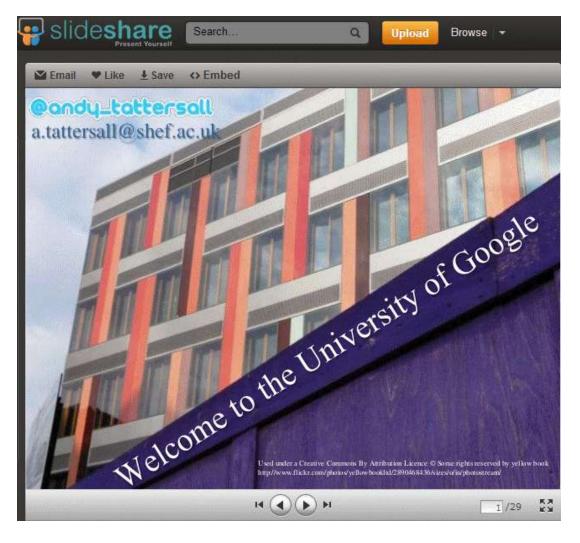
More powerful, affordable mobile devices

Ever available self-service cloud

Whatever, whenever and wherever you want





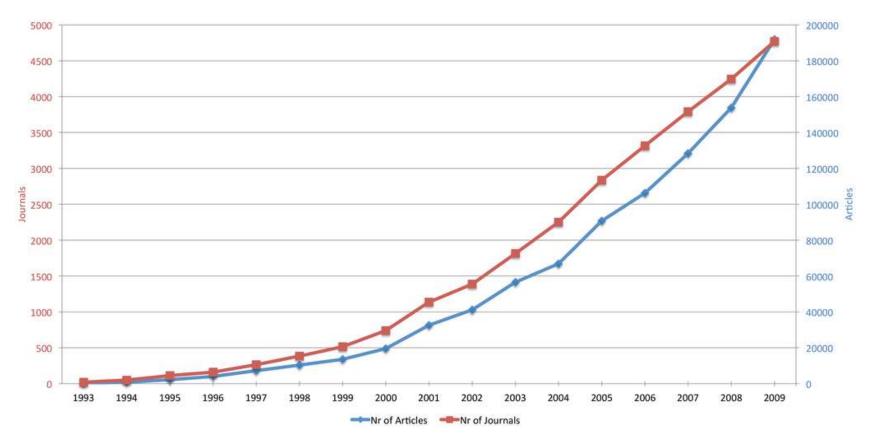


http://www.slideshare.net/Incisive\_Events/andy-tattersall-welcome-to-the-university-of-google

## The rise of open access



1991 arXiv - first online only, free access journal
Open access publication now required in the UK for RCUK funded research



Graph from Laakso, M.; Welling, P.; Bukvova, H.; Nyman, L.; Björk, B. C.; Hedlund, T. (2011). "The Development of Open Access Journal Publishing from 1993 to 2009". In Hermes-Lima, Marcelo. *PLoS ONE* **6** (6) <a href="http://www.ncbi.nlm.nih.gov/pmc/articles/PMC3113847/">http://www.ncbi.nlm.nih.gov/pmc/articles/PMC3113847/</a>

#### Calendar





#### Hello Karen Blakeman

Next event you're attending...

#### **INFORUM 2013**

Czech Republic, Prague

You're speaking



#### Free search tools for finding research information

Part of the Search Strategies series of papers on more effective searching http://www.rba.co.uk/search/

By Karen Blakeman, RSA Information Services Karen blakemen@ba.co.uk

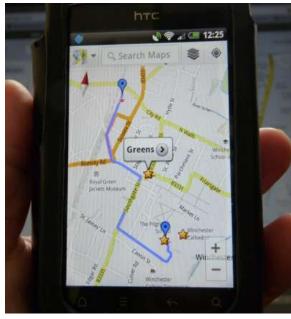






#### authorSTREAM

Do More with PowerPoint!



## **EVERNOTE**





Your feeds

All feeds (459)

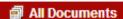


Google Drive









Recently Added



Needs Review



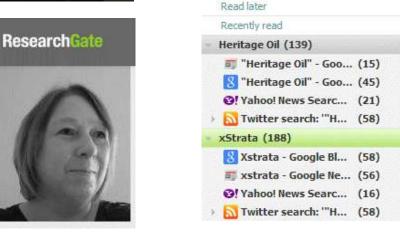
Unsorted

Born Digital or Not

Thames Hydropower







## What's not to love?







CNET > News > Webware > Google Docs suffers privacy glitch

# Google Docs suffers privacy glitch

OpenURL



#### Where are you from?

If you see this page, it means it was not possible to identify your Select your institution:

Reading, University of
Queen's University Belfast
Reading, University of
Robert Gordon University Library
Roehampton University

## **Service Unavailable**

Your search - marcellus hydraulic fracturing author:carmine - did not match any articles.

#### Suggestions:

Make sure all words are spelled correctly.

Try different keywords.

Try more general keywords.

Try fewer keywords.

Try your query on the entire web

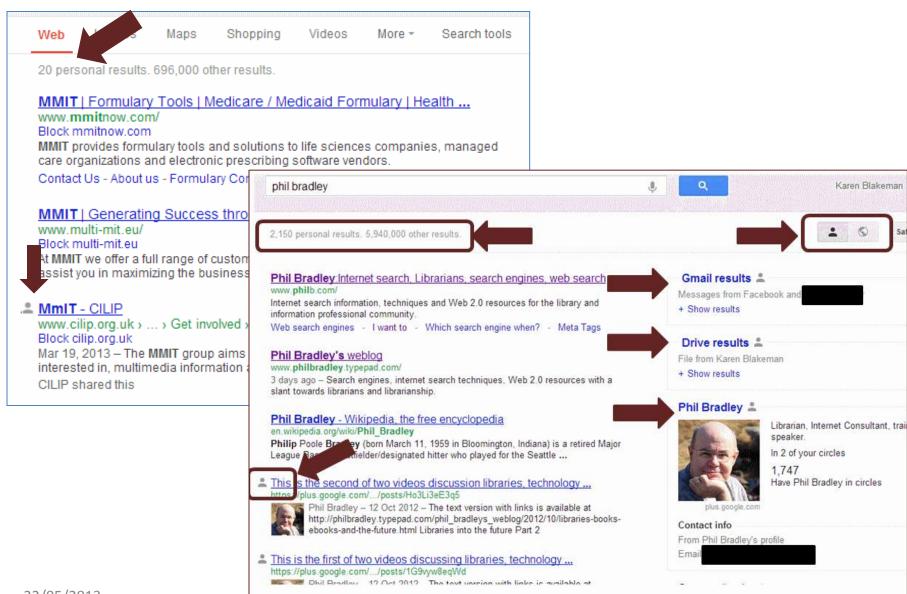




## Your account has been DELETED!!

### Blurring of boundaries – public vs private





## Fragmentation



Some "open access" is more open than others

multiple sources and aggregators with different coverage and access rights

Content duplicated across multiple networks

isolated comments and fragmented conversations

Information personalised and presented in different ways on different networks and different devices

- search results do not always show the full story
- display of some types of media may be limited
- availability and cost of bandwidth

### Which device, which format?







```
<?xml version="1.0" encoding="UTF-8"</pre>
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    <channel>
       <title>Search Strategies</ti>
        <description>News of updates
       <docs>http://blogs.law.harva
       <lastBuildDate>Thu, 18 Apr 20
        <pubDate>Thu, 18 Apr 2013 17
        <generator>FéedForAll v2.0 ()
        <ítem>
            <title>Finding official •
           <description>Covers nation
<br /&qt;
Subscription content available as an
<br /&gt;
Full article at < a href=&quot; http
           ink>http://www.rba.co.i
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        </item>
        <item>
            <title>Searching Twitter
```





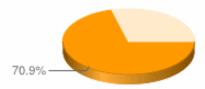
## Download our Free Kindle Reading Apps:



#### Usage Patterns

Total Online Population (000's) in 2012	7,221
Percentage of Population Online in 2012	70.9%

#### Percentage of Population Online



#### Demographics

There were 7,220,732 internet users in the Czech Republic (representing 70.9% of the population) in mid-year 2012 (June 30,2012), according to Internet World Stats. (Internet World Stats, October 2012)

65.5% of individuals 16 years old and older in Czech Republic had internet access in 2011, according to 'Information Society 2012 - In Figures' by the Czech Statistical Office. This was up from 61.8% in 2010.

The level reached 69.2% among males, and 61.9% among females. Those aged 16-24 years old were the most likely to be online.

Internet access by age group, 2011:

- 16-24 years old: 94.8%

- 25-34 years old: 87.4%

- 35-44 years old: 84.1%

- 45-54 years old: 72.0%

- 55-64 years old: 46.3%

- 65 and older: 16.3%

#### Czech Republic - New Media Trend Watch Europe

http://www.newmediatrendwatch.com/markets-by-country/10-europe/43-czech-republic



## Are we right to be concerned about Millennials and for what reasons?



Posted by David Griffiths

http://theknowledgecore.wordpress.com/2013/01/20/are-we-right-to-be-concerned-about-millennials-and-is-it-for-the-right-reason/

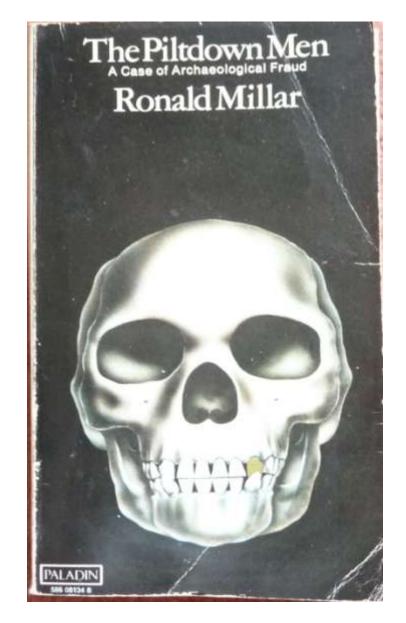
- "Don't confuse tech savvy, tethering to mobile technology and an intimate relationship with Facebook, with transferable knowledge and skills around social networking and communication"
- Twitter, Wikis and blogging not necessarily second nature
- Lack of communications skills
- Lack of analytical skills & critical thinking

[Millennials – millennial generation, born between 1980 and 2000, "Generation Y"]



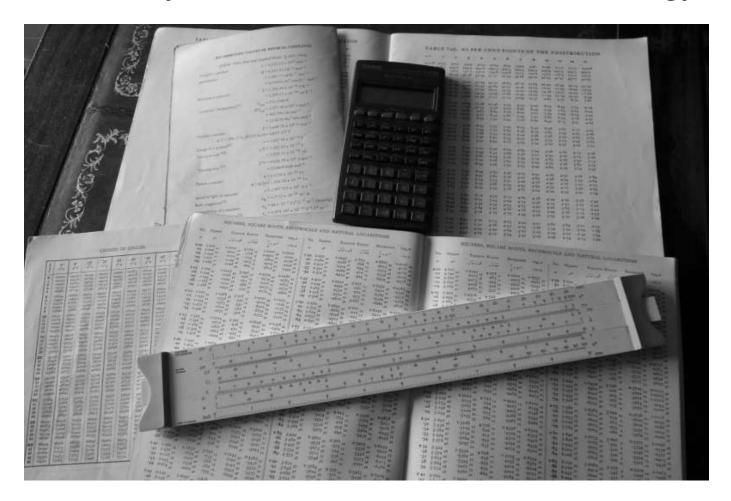






## It isn't always obvious how to use the technology!





"Don't confuse tech savvy, tethering to mobile technology and an intimate relationship with Facebook, with transferable knowledge and skills around social networking and communication"

## Don't assume anything

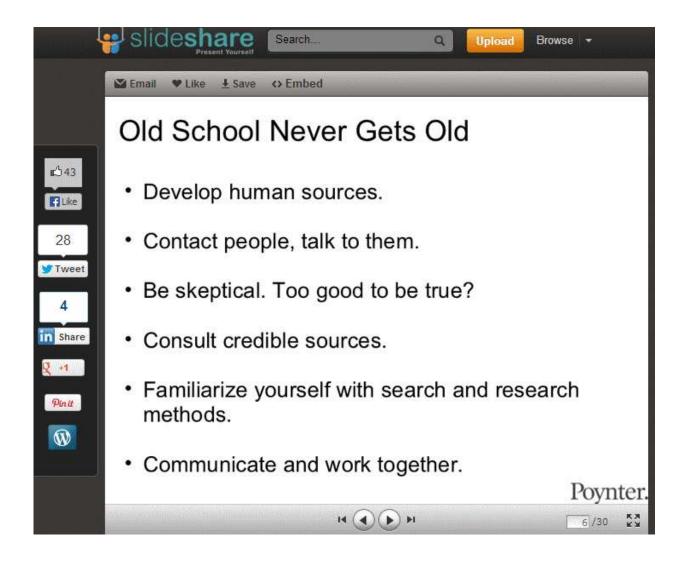


Just because I was brought up with books did not mean that I automatically knew how to use the scientific literature for research, identify relevant publications or how to cite references

We all have to learn how to use electronic resources effectively to ensure we see the best results

We all have to learn how to assess the quality of information





### B.S. Detection for Digital Content

http://www.slideshare.net/craigsilverman/bs-detection-for-digitalcontent



20 years ago we did not even think of asking some questions because it would have been too difficult, time-consuming or expensive to find the answer

Availability and accessibility of information has changed and improved dramatically and will continue to do so

But also increasing complexity of the information landscape

Blurring of boundaries between public and private, and personal and work

Can we now find the answer to any question wherever we are?



# Whatever, whenever and wherever you want....



....almost