

The Novartis Knowledge Center Portal - Gateway to Information and Knowledge in a Global Pharmaceutical Company

Margot Gerharter, Information Specialist
Inforum 2007, Prague, May 23rd, 2007



Agenda



Overview Novartis

The Novartis Knowledge Center

The Knowledge Center Portal

Portal - Technical Background

Portal - User interface

Conclusion

Overview Novartis

- 1758-1970: Geigy, Ciba and Sandoz
 - 1970-1996: Ciba-Geigy and Sandoz
 - 1996: Novartis
-
- Headquarters in Basel
 - > 100,000 employees in > 140 countries



The Novartis Knowledge Center (NKC)

- 44 employees
- located on 6 sites
 - Basel (CH)
 - Vienna (AT)
 - Horsham (UK)
 - East Hanover, Cambridge & Emeryville (USA)
- approx. 50,000 potential users on 50 sites
- NKC mission



The Novartis Knowledge Center Portal

Technical background

- built in BEA Weblogic
 - 9 external databases and service providers
 - 8 independent application services
 - 1 internal Oracle database
 - 1 Apache web server
 - 1 Weblogic Portal server
 - 1 Weblogic Application server

- automatic authentication & authorisation

The Novartis Knowledge Center Portal

The portal's user interface

- 3 main sections
 - Information on the Knowledge Center itself
 - E-contents
 - Local Library Services

- additionally: Quick links, Help pages

The Novartis Knowledge Center Portal

What's New

Welcome, Margot

Novartis Knowledge Center
The world of literature at your fingertips ... wherever you are

About NKC

- What's New**
- Overview
- Information Acquisition Board
- Contacts
- Electronic Journals
- Databases
- Electronic Books
- Library Services
- SiteSwitcher
- TestPage

What's New from Novartis Knowledge Center Vienna

27-Apr **NKC portal v2.0 is launched today - Several new features!**

NEW

TRIAL trials on e-journals, databases etc.

TRAINING NKC orientations, external trainings

NEW general news, new licensed material

Archived News from Vienna

Quick Links

- e-Journals
 - e-Journal Trials
 - New e-Journals!
- Databases
 - Medline - PubMed
 - Web of Science
- Document Delivery
- Help Me!

Upcoming Courses

Currently no courses scheduled
See [Learning & Training](#) for information

Pharma Industry News

Links to Pharma News Services

See more news services →

[Novartis Press Releases](#)

Breaking News !

Recommend additional news links:

The Novartis Knowledge Center Portal

E-content

Welcome, Margot

Novartis Knowledge Center
The world of literature at your fingertips . . . wherever you are

Find e-Journal by Title

Quick Find: **A B C D E F G H I J K L M N O P Q R S T U V W X Y Z** **A-Z/All**

Title: Starts with Contains Exact **GO**

Titles Starting with "Nature" (Found 29)

e-Journal Name	Availability	Actions
Nature	1987 vol.325 no.6099 -	
Nature biotechnology	1983 -	
Nature cell biology (Vienna Local License)	1999 vol.1 no.1 -	
Nature chemical biology	2005 vol.1 no.1 -	
Nature China (Abstracts only)	2007 -	
Nature clinical practice cardiovascular medicine	2004 vol.1 no.1 -	
Nature clinical practice endocrinology & metabolism	2005 vol.1 no.1 -	
Nature clinical practice gastroenterology & hepatology	2004 vol.1 no.1 -	
Nature clinical practice nephrology	2005 vol.1 no.1 -	
Nature clinical practice neurology	2005 vol.1 no.1 -	

Electronic Journals

- Find by Title
- Find by Subject
- Find by Keyword
- Databases
- Electronic Books
- Library Services
- SiteSwitcher
- TestPage

Quick Links: e-Journals

- Printed Journals
- Document Delivery
- SFX Citation Linker
- MetaLib
- New e-Journals!
- e-Journal Trials
- Science Direct
- Help Me!

My Favorite e-Journals

- Accounts of chemical research
- Canadian journal of chemistry : = Journal canadien de chimie

Change display...

My Recently Used e-Journals

- Lab animal
- JAMA : the journal of the American Medical Association
- Japanese heart journal

Change display...

The Novartis Knowledge Center Portal

Local Library Services

Library Services
About Us
Overview
My local NKC contacts
Your local Library
Copyright
Document Delivery ▶
Library Catalog
Journals ▶
Hardcopy Books ▶
Learning & Training
Search Requests

- general information on the library
- document delivery
- library catalog
- upcoming trainings
- search request form
- ordering of physical material
- copyright

The Novartis Knowledge Center Portal

Library Catalog

FIND

- Find by Keyword
- Find by Browsing
- Find by Subject

VIEW

- Search Results
- Search History

TOOLS

- Find Articles Directly
- Search External Databases
- Local Library Information

Find by Keyword

Anywhere

Words adjacent? No Yes

Limit search to:

Year: from: to:

(Use ? for truncation when not using from/to)

Format:

Location:

Language:

The Novartis Knowledge Center Portal

Document Delivery I

Welcome, Margot



- About NKC
- Electronic Journals
- Databases
- Electronic Books

Library Services

- About Us
- Copyright
- Document Delivery**
 - Request an article**
 - Library Catalog
 - Journals
 - Hardcopy Books
 - Learning & Training
 - Search Requests
 - SiteSwitcher
 - TestPage

Vienna Library Services

Request an article

This service is available to all NIBR Vienna employees to supply copies of articles where a subscription is not currently available at Novartis. NIBR Vienna employees are requested to use the authorized procedures and not to acquire articles via direct purchase from the internet. Please ensure you have first checked that a copy of the article is not already available via a Novartis journal subscription. [Ejournals link](#) or [SFX Citation Linker](#).

Options:

 preferred and recommended ordering procedure

See the [Guide to Document Delivery](#) for further instructions.



Turnaround times from external suppliers

Standard service:	5-7 business days
Rush service:	1-2 business days

Costs
Currently Novartis Knowledge Center, Vienna pays the costs but this will change. **Please note:** Rush service is significantly higher in cost.

Micropatent
Users with an account can obtain full text patent articles to many US, EP, DE, UK, FR, JP and World Patents. View [information](#) about Micropatent . Costs are prepaid so no additional cost is levied for utilizing this service.

Copyright: Please note that copyright applies to this resource.

Quick Links

- e-Journals
 - e-Journal Trials
 - New e-Journals!
- Databases
 - Medline - PubMed
 - Web of Science
- Document Delivery
 - Help Me!

Upcoming Courses

Currently no courses scheduled
See [Learning & Training](#) for information

The Novartis Knowledge Center Portal

Document Delivery II

Novartis Knowledge Center S·F·X Citation Linker
The world of literature at your fingertips ... wherever you are

Article **Journal** **Book** [Help](#)

article title

journal title exact match

date year month day

volume issue

start page end page

issn

DOI

author last name

author

NCBI **PubMed** A service of the National Library of Medicine and the National Institutes of Health
www.pubmed.gov

All Databases PubMed Nucleotide Protein Genome Str

Search PubMed for

[Limits](#) [Preview/Index](#) [History](#) [Clipboard](#) [Details](#)

Display AbstractPlus Show 20 Sort by Send to

All: 1 Review: 0

1: [Clin Imaging](#), 1992 Jan-Mar;16(1):25-30.

MR findings in asymptomatic shoulders: a blind analysis using symptomatic shoulders as controls.

[Chandnani V](#), [Ho C](#), [Gerharter J](#), [Neumann C](#), [Kursunoglu-Brahme S](#), [Sartoris DJ](#), [Resnick D](#).

Department of Radiology, Veterans Administration Medical Center, San Diego, CA 92161.

20 asymptomatic volunteers, aged 25 to 55 years, as considered abnormal in symptomatic patients. In addition to the asymptomatic shoulders, all 20 had intact normal internal signal, and one (5%) had abnormal signal in 20 (100%) and 19 (95%) shoulders respectively. Acromioclavicular osteophytes and supraspinatus tendinopathy were seen in all volunteers. The glenoid labrum was intact in all volunteers, and no abnormal signal in the glenoid labrum, and of acromioclavicular joint depression, and acromioclavicular joint impingement. Similar findings were seen in symptomatic shoulders and should not be a sign of clinically significant pathology.

Title: MR findings in asymptomatic shoulders: a blind analysis using symptomatic shoulders as controls.

Source: Clinical imaging [0899-7071] Chandnani V;1992 vol:16 iss:1 pg:25 -30

[Basic services](#)

Full text

No Full text available .

Document Delivery

Document delivery by NKC VI with **ALOS**

GO

Author

Other articles by this author? -- using **Web of Science ISI**

author: Chandnani, V last name Chandnani initials V

GO

[Additional services](#)

For Document Delivery

The Novartis Knowledge Center Portal

Local Library Services – Learning & Training

■ Upcoming Courses

2 May NKC Vienna User Orientation

10 May Prous Integrity Training

See [Learning & Training](#) for information

■ Vienna Library Services

Learning & Training

The Novartis Knowledge Center Vienna offers different courses to assist employees with their research at Novartis.



- NKC Orientations: introductory sessions for new hires or people who wish to refresh their knowledge about our resources and services
- Specific services and applications training: in-depth sessions on the use of specific services and applications (e.g. OVID, Web of Knowledge, SciFinder, Investigational Drugs database, etc.) to maximize your efficiency, usually run by external trainers from the database suppliers (vendor training).

All our regular sessions and courses are announced in the [Training Calendar](#) where you can also register.

Moreover they are communicated on our website in the [Local News](#) section and via e-mail.

Note that we also offer individual F2F sessions at your workplace on request. Please make an appointment with [Christian Gumpenberger](#).

Upcoming courses

- NKC Vienna User Orientation
- Prous Integrity Training



NKC Vienna User Orientation

Please register in [Trainingscalender](#)

Date	Time	Place	Trainer
Wed 02.05.2007	10:00-11:00	EDV Schulungsraum, Bau 59, 2.OG	Christian Gumpenberger

English: Overview of the services and products offered by the Novartis Knowledge Center Highly recommended for all new hires and everybody who wants a refresher.

Deutsch: Überblick über die angebotenen Services und Produkte des Novartis Knowledge Center Empfehlenswert für alle neuen MitarbeiterInnen und alle, denen eine Auffrischung des Wissens willkommen ist. Falls alle TeilnehmerInnen ausschließlich deutschsprachig sind, findet das Training natürlich in Deutsch statt!

Conclusion

- hard to satisfy all individual user needs
- NKC Portal major step toward right direction
- Portal enhanced every day to increase user satisfaction

Thank you for your attention!

