Search gets Personal and Social

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Slides available on the INFORUM web site and on <u>http://www.rba.co.uk/as/</u>, authorSTREAM and Slideshare

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How do search engines personalise results?

Depends on:

- your location
- past searches
- which sites you have looked at in the past
- your +1s
- your likes
- your shares
- sites blocked by you (Google)
- -which social networks you are signed in to

Google can seriously damage your news http://www.rba.co.uk/wordpress/2011/09/03/google-canseriously-damage-your-news/ and Is Google really filtering my news? http://www.librarianoffortune.com/librarian_of_fortune/2011/0 9/is-google-really-filtering-my-news.html

An Awfully Big Blog Adventure: The answer to your question... depends on who you are (Anne Rooney) <u>http://awfullybigblogadventure.blogspot.co.uk/2012/04/answe</u> <u>r-to-your-question-depends-on-who.html</u>



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Tag cloud of top 20 results for a Google search on Prague (personalisation and social networks switched off)

Tag cloud of top 20 results for a Google search on Prague (signed in to Google+ account and web history enabled)

It's all about money!

Google's Income Statement Information						
(In millions, except share amounts which are reflected in thousands and per share						
	Full Year					
Revenues	2009	2010	(unaudited) 2011			
Revenues	\$23,651	\$29,321	\$37,905			
Y/Y Growth Rate	9%	24%	29%			

Google 2011 Revenues \$37,905 millions Net Income \$9,737 millions http://investor.google.com/fina ncial/tables.html

2011 – 96% of revenues are from advertising

d) Google has a problem....

Profitability	2009	2010	(unaudited) 2011
Income from Operations	\$8,312	\$10,381	\$11,742
As % of Revenues	35%	35%	31%
Net Income	\$6,520	\$8,505	\$9,737
As % of Revenues	28%	29%	20%

Google's problem "How People Spend Their Time Online – Stephen's Lighthouse" <u>http://stephenslighthouse.com/2012/03/14/how-people-</u> <u>spend-their-time-online/</u>



But Facebook isn't a search engine – is it?

Already has a search option using Bing

Facebook Delves Deeper Into Search - Businessweek http://www.businessweek.com/articles/2012-03-28/facebookdelves-deeper-into-search

Phil Bradley's weblog: Facebook challenging Google on search RSN <u>http://philbradley.typepad.com/phil_bradleys_weblog/2012/04/fac</u> <u>ebook-challenging-google-on-search-rsn.html</u>

If Facebook improves its web search many users will not bother leaving Facebook to go to Google for search, which means Google loses a significant amount of ad revenue

Google's new Privacy Policy



"Our new Privacy Policy makes clear that, if you're signed in, we may combine information you've provided from one service with information from other services. In short, we'll treat you as a single user across all our products, which will mean a simpler, more intuitive Google experience."

"we're more excited than ever to build a seamless social experience, all across Google"

Toward a simpler, more beautiful Google http://googleblog.blogspot.co.uk/2012/04/toward-simpler-more-beautifulgoogle.html What does Google know about you?



Look in your Google account dashboard http://www.google.com/dashboard/

How Google is targeting your ads http://www.google.com/ads/preferences/

Arts & Entertainment - Visual Art & Design

Internet & Telecom - Web Services - Web Design & Development

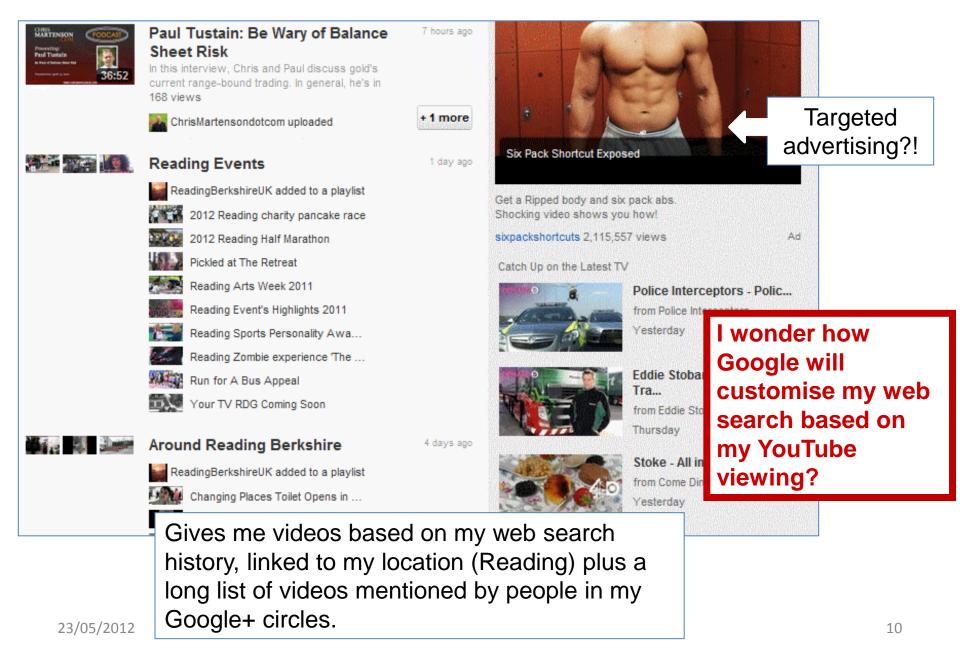
Your demographics

We infer your age and gender based on the websites you've visited. You can remove or edit these at any time.



Impact of changes on YouTube

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Google's new(ish) social network Google Plus (Google+) http://plus.google.com/

Google Now Forcing All New Users To Create Google+ Enabled Accounts

http://marketingland.com/google-now-forcing-all-new-users-to-creategoogle-enabled-accounts-3912

Search Plus Your World (SPYW) referred to as Search+ now available in Google.com and is the default. Gives priority to content from people in your Google+ network if you are signed in to your account.

(And the next Google killer is....Google!

http://www.rba.co.uk/wordpress/2012/01/30/and-the-next-google-killeris-google/)

Google+

SPYW currently being tested on Google.com

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Top results (blacked out for privacy reasons) were from one of my Google+ circles and from people who restricted access to the postings.

Take care when providing information to users.



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Bing - Adapting Search to You http://www.bing.com/community/site_blogs/b/search/archive/2011 /09/14/adapting-search-to-you.aspx

Bing to use Facebook, Twitter more in fight against Google | ZDNet : <u>http://www.zdnet.com/blog/facebook/bing-to-use-facebook-twitter-</u> <u>more-in-fight-against-google/8631</u>

Bing Relaunches, Features New Social Sidebar http://searchengineland.com/the-new-bing-microsoft-tries-againwith-search-meets-social-120728

> "It's not just Facebook and Twitter that get to play in the social sidebar, however. Social suggestions might also come from LinkedIn, Quora, Foursquare, Blogger and wait for it - Google Plus"

So.cl : http://www.so.cl/









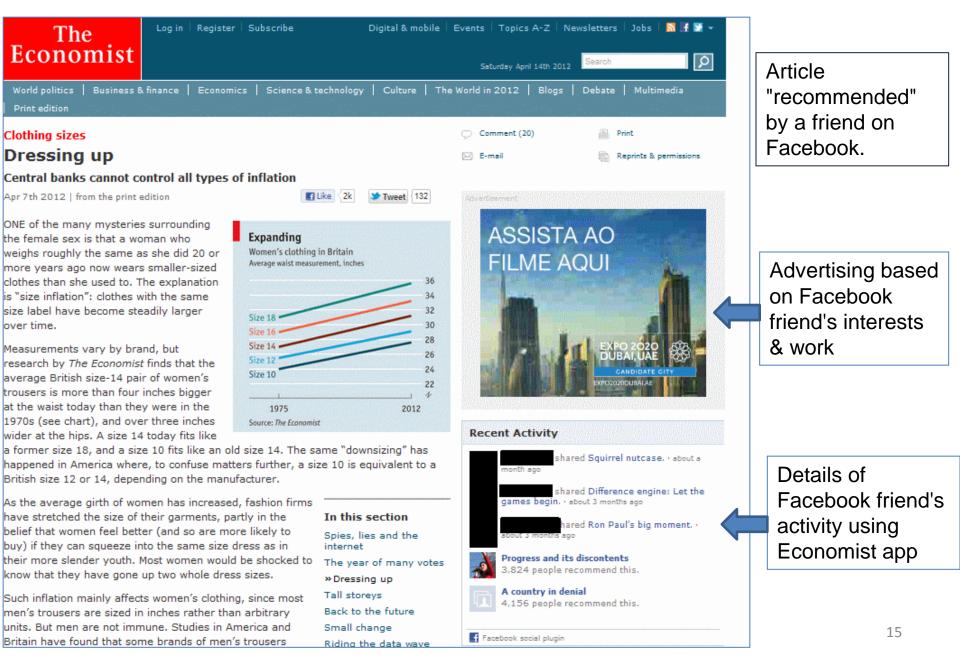
What are you interested in?...Sports, cute cats or even basket weaving? So.cl has it all. Connect with others around the topics you like.

> TRY IT

Microsoft Launches Socl Social Network: A Look Inside http://marketingland.com/microsoft-launches-so-cl-social-network-aguick-look-12499

'Social' can affect all types of web activity

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Signing in and sharing to gain access to data

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23/05/2012	www.rba	Share	Also email 5 people not yet using Google+	

To allow personalisation and "social" - or not?

Not necessarily a bad thing

Use a second browser with search history enabled and logged in to accounts for a different point of view

But does bias results

What I see on my screen is not what you'll see on yours

Be aware of potential privacy issues regarding friends and contacts in social networks when providing results to your users

Want to switch it off?

- log out of all search engine and social media accounts when searching
- disable and remove web/search history
- manage cookies, automatically delete cookies after computer log out or switch off
- Use Chrome Incognito (Chrome owned by Google!)
- In Google use Verbatim/Doslovně in the left hand menu on results page

Try a search tool with less or no personalisation RBA

Seznam (I am not sure how much or if Seznam personalises results) http://www.seznam.cz/

DuckDuckGo – does not track, does not personalise http://duckduckgo.com/

Yandex.com – International version of the Russian search engine http://www.yandex.com/

Blekko

http://www.blekko.com/

Million Short – omits the top million most "popular" sites from results http://www.millionshort.com/



And when you really DO want to search "social"....

Most of the search engines are not very good at it in terms of time periods covered, amount of information covered

Often have to search within the network itself

Or use specialist tools:

- <u>http://search.twitter.com/</u>
- <u>http://topsy.com/</u>
- http://www.socialmention.com/
- <u>http://www.icerocket.com/</u>
- http://whostalkin.com/

Really useful tool number 1

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Mendeley – <u>http://www.mendeley.com/</u>

- often appears in top Google results for scientific queries
- social bookmarking and collaboration tool for researchers and scientists
- where researchers collect articles used as background or citations for projects and papers
- many collections are public and searchable
- good advanced search options
- very useful way of finding related articles
- -can also help identify experts on a subject

Mendeley.com

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Really useful tool number 2



Paper.li – <u>http://paper.li/</u>

Searches Twitter and Google+ for your keywords and hashtags

Identifies postings containing links to papers, web pages, photos and videos

Creates a "newspaper" summarising the content

Can create a newspaper for:

- single Twitter user
- you and the people you follow
- a Twitter list
- Twitter hashtag
- keywords on Twitter
- Google+ user
- keywords on Google+

Paper.li – individual Twitterstream http://paper.li/karenblakeman

The Karen Blakeman Daily

STORIES LEISURE POLITICS

Published by Karen Blakeman - 97 news spotters today

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Universe's first stars were more suns than supergiants - space - 20 November 2011

newscientist.com - THE earliest stars may have been less than half as large as previously thought. The new size limit could resolve one of astronomy's oldest mysteries: why some elements are more abundant than theory...

m.guardian.co.uk

newscientist

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m.guardian.co.uk - When is it permissible for men to claim publicly that a respectable woman from an ethnic minority is an immigrant prostitute?According to DS Steve Worthington, of London's Paddington Green police s...

Times Higher Education -Southampton begins recruitment for new Malaysia campus

timeshighereducation.co.uk - 20 November 2011 The University of Southampton's first overseas campus has begun enrolling students after the project received



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have been various studies over the past year suggesting that if

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CILIP Public Libraries Group Public Library Journal

cilip.org.uk - It is with profound regret that the Public Libraries Group of CILIP announces the cessation of the Public Library Journal. For decades, PLJ has been an excellent resource for public library pr...

LISResearch

Consultation begins on Fosters Residential Care Home, Woodley

bbc.co.uk - 20 November 2011 Last updated at 04:10 ET The future of a residential care home in Berkshire is in doubt because its buildings fall below recommended standards. Wokingham Borough Council has launch...

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10

! Rainforest Lawyer Vine ! Tropical Rainforest, Far North Queensland Australia

rainforest-australia.com - Return to Rainforest Floor ORReturn to Rainforest Plants\Trees Lawyer Vine (Wait-a While) Photo: Courtesy of Damon RamseyLawyer Vine (Wait-a While): Calamus muelleriThis vine grows in areas of dis...





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chilefoundry.co.uk - Levi Roots - Reggae Reggae Saucelt seems that Levi Roots has gotten in to a spot of bother at the High Court. He is being sued for £600,000 by former business partner Tony Bailey and financial adv...

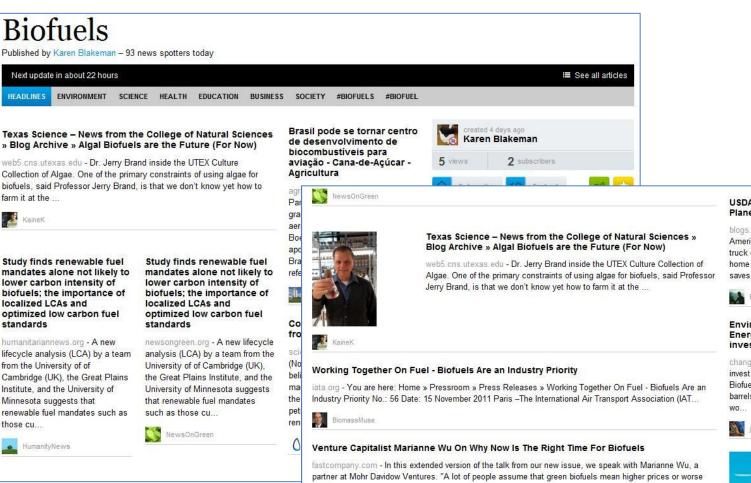
SDCF_CO_UK

Couverture and The Garbstore » The Dorm Scandinavian display case



Paper.li – keyword (Biofuels) http://paper.li/karenblakeman/1321447614





Texas Science - News from the College of Natural Sciences » Blog Archive » Algal Biofuels are the Future (For Now)

web5.cns.utexas.edu - Dr. Jerry Brand inside the UTEX Culture Collection of Algae. One of the primary constraints of using algae for biofuels, said Professor Jerry Brand, is that we don't know yet how to farm it at the



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Study finds renewable fuel mandates alone not likely to lower carbon intensity of biofuels: the importance of localized LCAs and optimized low carbon fuel standards

Biofuels

humanitariannews.org - A new lifecycle analysis (LCA) by a team from the University of of Cambridge (UK), the Great Plains Institute, and the University of Minnesota suggests that renewable fuel mandates such as those cu...

HumanityNews

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A Corny Turn For Biofuels From Switchgrass

organic-devon.co.uk - Introducing a special corn gene into switchgrass was found to significantly boost the viability of the switchgrass biomass as a feedstock crop for advanced biofuels. The gene, a variant of the Corn ...

USDA Blog » Secretary's Column: Flying Planes with Biofuels

blogs.usda.gov - Not everyone knows it, but most Americans use biofuels to help power their car or truck every day. Using biofuels we produce here at home creates jobs, raises incomes for farmers, and saves us all...



Environment Petition: U.S. Department of Energy: U.S. Department of Energy should invest more research into Alage Biofuels!!

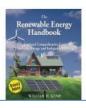
change.org - Tell the U.S. Department of Energy to invest more time, money, and research in Alage Biofuels!! Every day the US imports approx. 20 million barrels per day, of oil, which is more than 25% of the

jtrygges



Green, green grass of home

smh.com.au - Illustration: Michael Mucci Airlines are leading the race to use biofuels, lured by the prospect of tantalising efficiency gains, writes Clive Dorman.Australia's two main airline groups aren't wait ...





Personalisation and socialisation of search is here to stay.

They can seriously bias and restrict search results but can also give an important, alternative point of view.

Understand how personalisation and social activity influence results, how to avoid their impact when necessary, but also how to use them as part of a search strategy.

