## What Researchers Want in 2018: Understanding the Evolving Information Needs of Researchers

Opportunities and challenges for libraries in the changing world of teaching and learning

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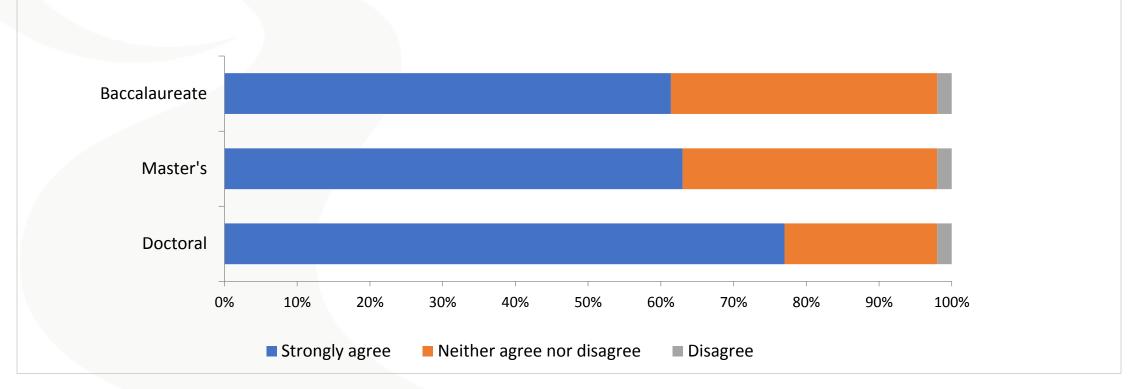
## It's all about the researcher.....



# Academic libraries at all levels need to shift their collections to meet research needs

Figure 31: "As scholarship moves steadily away from its exclusive dependence on text, libraries must shift their own collecting to include new material types."

Percentage of respondents who strongly agreed, neither agreed nor disagreed, and strongly disagreed with this statement.



Ithaka S&R US Library survey 2016 (Pub: Mar 2017)

## **Common researcher challenges**



*"I am anxious I will miss something in my literature review"* 



"I need to demonstrate the wider impact of my work"



*"It's hard to find the latest research in my field. Peer review can take 2-3 years"* 



"To get funding I need to do research outside of my field. I don't know where to start"

## Our survey – key stats

1353 responses to survey distributed by email and social March-April 2018

Global	Highest responses from: North America (358), Continental Europe (174), ANZ (138), East Asia (99)
Faculty and Students	Specific demographic data collected: Tenured Faculty (659), Pre-tenure faculty/lecturer (243), Students (188), other (61)
All subjects	Fields of study included: Social Sciences (732), Humanities (569), STEM (204), other (181)* * Some respondents selected multiple disciplines

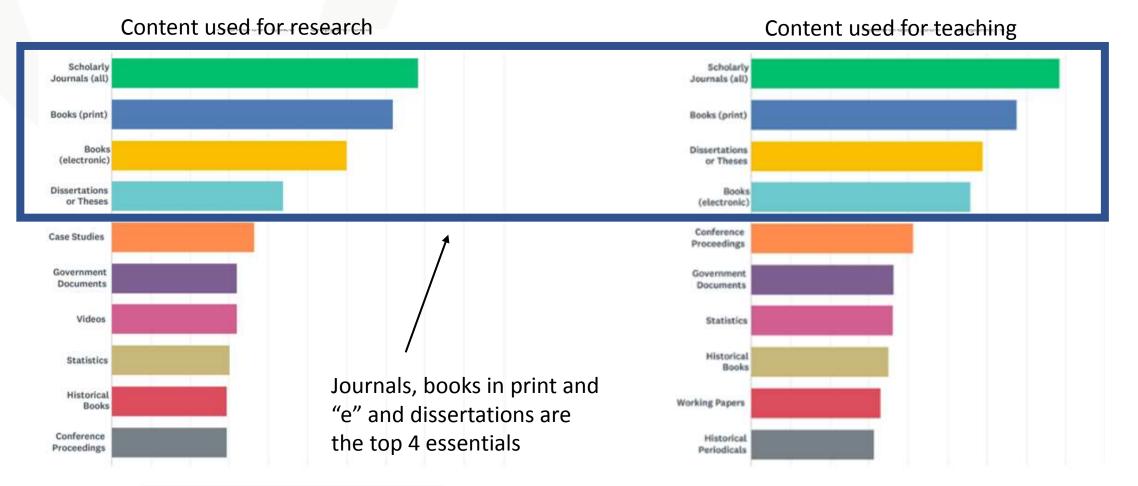
#### Provides context to complement 2014 and 2017 content diversity research

# Key findings



## Key Finding: Faculty use a wide mix of content

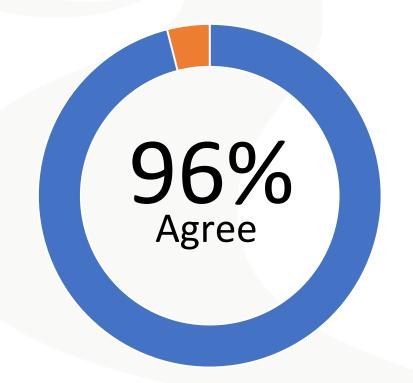
Regardless of role or discipline, journals are only part of the story



# Key Finding: Faculty want students to use a wide variety of content types

Teaching faculty see value for their student's academic performance

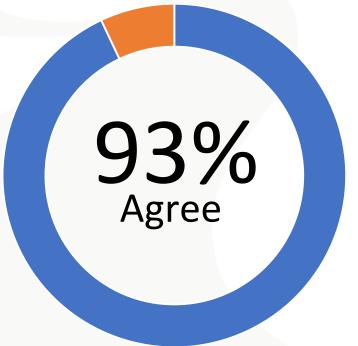
Students can more fully understand concepts and ideas in their field



# Key Finding: Faculty want students to use a wide variety of content types.

Faculty value a richer view of the literature

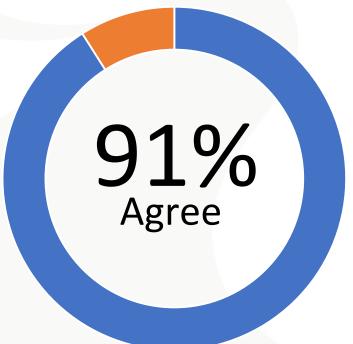
Students can more thoroughly review existing literature in their field



# Key Finding: Faculty want students to use a wide variety of content types

Faculty believe content variety delivers better outcomes

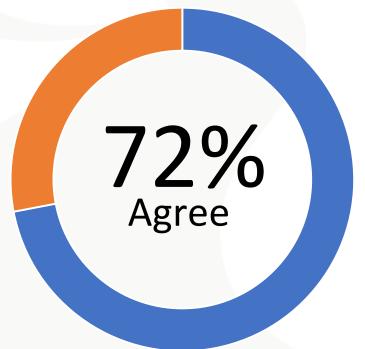
Students can produce better quality assignments



# Key Finding: Faculty want students to use a wide variety of content types.

Faculty see a link to demonstrable outcomes

Students can achieve better grades



# Key Finding: Teaching Faculty value primary

## sources

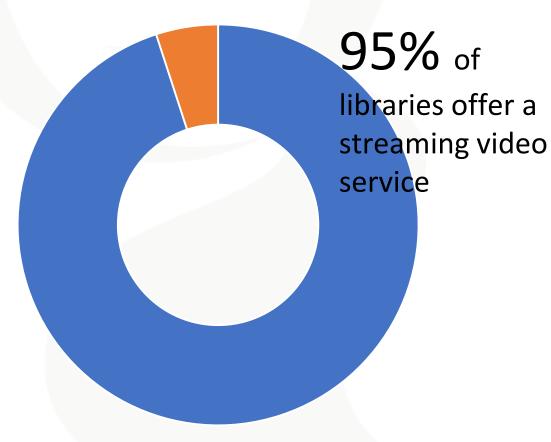
ProQuest's survey reveals the reasons faculty include these resources in their classrooms

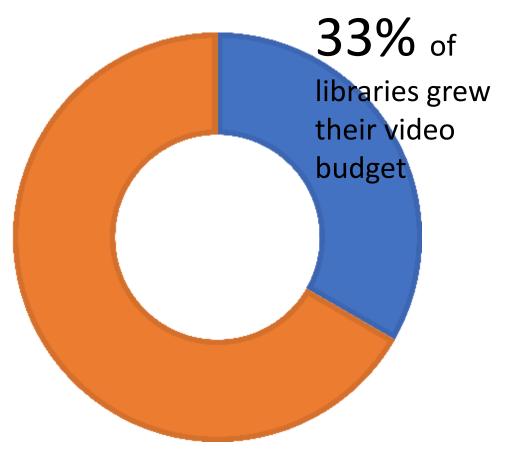
On a scale of 1 to 5, how important are primary sources to...

Not at All Important			Extremely Important		
Develop	ping critical think				1.78
the second se	Developing a greater understanding of topics they're studying			4.65	
	g students to dra wents happened	aw their own conc in the past	lusions	4.33	
		nistory, so they car secondary source		4.26	
F	1		3	1	

# Understanding faculty recommendations enables libraries to predict trends in student demands

# Libraries and Teaching Faculty are aligned on Video





#### Lecturers recommend...

1	Scholarly Journals				
2	Books (print)				
3	Books (electronic)				
4	Dissertations or Theses				
5	Case Studies				
6	Government Documents				
7	Videos				
8	Statistics				
9	Historical Books				
10	Conference Proceedings				

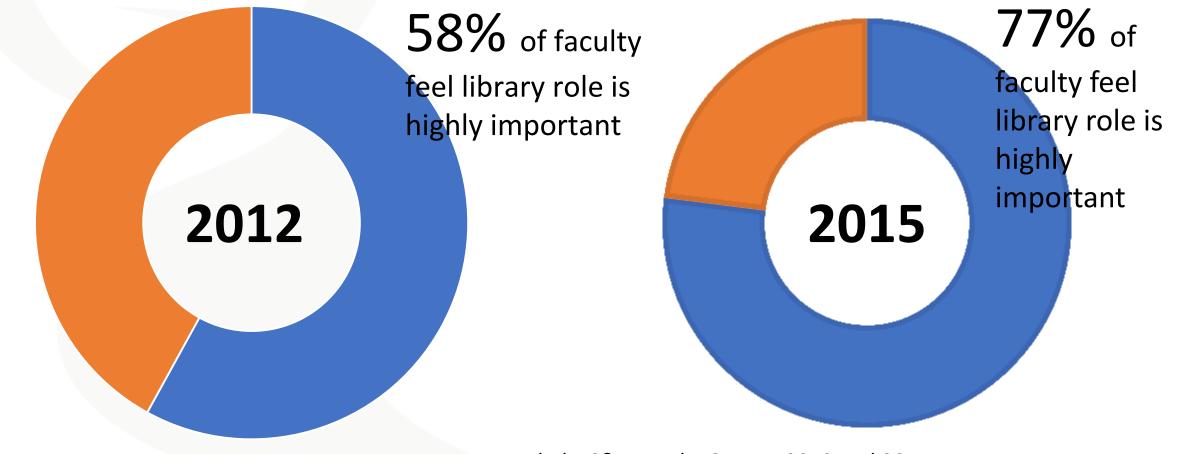
See that the use of video is growing among students and lecturers

## The Important Role of the Library



## Faculty Confidence in Library Role is Growing

Growing number of faculty value library contribution to developing research, critical analysis and information literacy skills



Ithaka S&R Faculty Survey, 2012 and 2015

## **Solutions Require Collective Response**

- Publishers and Aggregators: Provide more options in the way content is packaged and delivered. Support libraries with...
  - Accurate, relevant curriculum analyses
  - Custom options for owned and subscribed content
- Libraries: Careful balancing
  - Owned content: permanent, requires preservation, but always there
  - Subscriptions with broad access: aligns with trending needs, no preservation, but more affordable

## **The Ultimate Outcome**

Better research Better learning Better insights

Faculty and students empowered to change their world

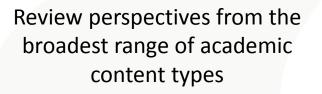
## **ProQuest Solutions**

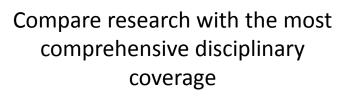


# ProQuest curates essential content of all types and simplifies its discovery

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#### **Content Types**





**Disciplines** 

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Platform

Connect your community to the full-breadth of your resources from one platform

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Just three multidisciplinary collections, accessed via the ProQuest Platform, can deliver the diverse content your users demand



#### **ProQuest Central**

Scholarly journals, full text dissertations, current news, conference and working papers, market research reports, case studies, Company profiles, Books, videos



**Academic Complete** 

Books



**Academic Video Online** 

Videos



### **Content Types: The largest amount of highly used** non-periodical content types

1700+ **Newspapers** 

## THE WALL STREET JOURNAL.

The New Hork Times

## theguardian **ELHUNDO**



TIMES



115,000 **Dissertations and** Theses





70,000+ Videos







ProQuest Better research. Better learning. Better insights.





**Your Collection Comprises:** 





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Periodicals:

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Dissertations:



Working Papers:





**Case Studies:** 





## Academic **Video Online**

#### **Your Collection Comprises:**











Periodicals:

70000



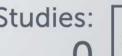
Dissertations:



Working Papers:







**Case Studies:** 



Academic **Video Online** + Academic Complete

ProQuest's Primary Sources supports curricula in the Humanities, including History, Social Science, Literature and The Arts

Black History





#### Music & Dance

Women's & Gender Studies

**Global Studies** 

Military & Diplomatic History



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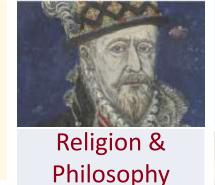
De ther er flech pit the famme bage / fein

### **US** History



Arts

Literature



News,

**Newspapers &** 

Periodicals

Fashion





Pop Culture & Design

### **UK History**



## Why are Primary Sources Important?

#### **Critical Thinking**

Primary sources allow researchers to identify questions, examine the evidence, and draw their own conclusions

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Top three reasons identified by UK faculty

- Inspires new thinking
- Improves the result
- Narrows/broadens/changes the focus



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Source: https://www.jisc-

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### Solutions to meet changing research, teaching and learning outcomes

Historically, many of these core primary sources have been unattainable to smaller institutions who have budget limitations.



But the research demands are similar.... and teaching demands to increase the output of student learning outcomes is growing

44% of first year college students do not know how to integrate knowledge from multiple sources.

The State of America's Libraries, ALA, 2013

#### Will students be well prepared for the workforce?

<sup>66</sup>93% of employers say critical thinking, clear communication and the ability to solve complex problems is more important than a student's undergraduate major.

## ProQuest is offering access to a Primary Sources library

- ProQuest has created a Primary Sources subscription package... for your institution curriculum needs
- Comprised of ~150+ highly used databases that cover key subject disciplines and themes in the humanities, history and social sciences ---
- Including ProQuest + Alexander Street key primary source databases

### Primary Sources Access - Foundation Collection: Europe & LATAM

Text Creation Partnershin –Part

U.S. / UK HISTORY	HISTORY by Subject	SOCIAL SCIENCE	Historical Periodicals	Historical U.S. Regional Newspapers	Historical International & Speciality Newspapers
U.S. History ProQuest Congressional Hearings Digital Collection (1824-1979), (1980-2003) ProQuest Congressional Research Digital Collection (1830-2003) ProQuest U.S. Serial Set (1789-1969) Executive Branch Documents (1789-1932) Historical Statistical Abstracts (3 modules) 1878-2012 American Politics and Society from JFK to Watergate (1960-1975)	Black History Black Studies Center (1970-2006) Black Thought and Culture Native American History American Indians and American West (1809-1971) North American Indian Thought & Culture Women's History/Women & Gender Studies Women at Work in WW II (1918-1965) Struggle for Women's Rights (1880-1990) Gerritsen Collection of Aletta Jacobs (1543- 1945)	Global Studies Human Rights Studies Online Disability in the Modern World Food Studies Online Religion & Philosophy Social Theory Catholic Reformation Classic Protestant Texts Women & Gender Studies See Women's History	Periodicals & Magazines Periodicals Archive Online, Collections (1-10) (1802-2005) Periodical Index Online (1665-2005) American Periodicals Series (1741-1943) American Periodicals, CRL (1827-1988) British Periodicals (1-4) (1681-2005)	U.S. Regional Newspapers The Arizona Republican (1890-2007) Atlanta Constitution (1868-1984) Austin American Statesman (1871-1978) The Baltimore Sun (1837-1991) The Boston Globe (1872-1985) Christian Science Monitor (1908-2004) The Cincinnati Enquirer (1841-2009) Dayton Daily News (1898-1922) Detroit Free Press (1831-1999) Hartford Courant (1764-1991) The Indianapolis Star (1903-2004) Louisville Courier-Journal (1830-2000) Nashville Tennessean (1812-2002)	International Newspapers Chinese Newspapers (1832-1953) South China Morning Post (1903- 1998) The Globe and Mail (1844-2013) The Guardian (1821-2003) The Observer (1791-2003) The Irish Times (1859-2015) Weekly Irish Times (1876-1958) Jerusalem Post (1932-2008) The Scotsman (1817-1950) Times of India (1838-2008) Toronto Star (1894-2015)
Immigration Records of the INS (1880- 1930) Thomas A. Edison Papers (1850-1919) The Gilded Age	Women & Social Movements in Modern Empires LGBT Thought & Culture North America Women's Letters and Diaries	LITERATURE	THE ARTS	New York Tribune/Herald Tribune (1841- 1962) Newsday (1940-1989) San Francisco Chronicle (1865-1922) St. Louis Post-Dispatch (1874-2003)	Black Newspapers Atlanta Daily World (1931-2003) Baltimore Afro-American (1893-1988) Chicago Defender (1910-1975) Cleveland Call & Post (1934-1991) Los Angeles Sentinel (1934-2005) New York Amsterdam News (1922-1993)
The Sixties American Civil War Letters and Diaries North American Immigrant Letters & Diaries	Military History Digital National Security Archive (DNSA) 48 modules Vietnam War and American Foreign Policy (1960-1975) U.S. Military Intelligence Reports, 1911-1944	Twentieth Century North American Drama	Film Scripts Online Series, Vol I Twentieth Century Advice	ProQuest Civil War Era Newspapers (1840-1865)	
UK History House of Commons, Parliamentary Papers, 19 <sup>th</sup> C (1800-1899)		1960-1975) I.S. Military Intelligence Reports, 1911-1944		Literature Entertainment Industry Magazine Archive (1,2)	American Newsreels in Video
Documents on British Policy Overseas (1898-1990) Cecil Papers (1520-1668)	U.S. Diplomatic Post Records, 1914-1945 World War II: U.S. Documents on Planning, Operations, Intelligence, Axis War Crimes and Refugees, 1939-1945		(1894-2000) Art and Architecture Archive (1895-2005) Women's Wear Daily Archive		Jewish Newspapers American Hebrew & Jewish Messenger (1857-1922) The American Israelite (1854-2000)
Colonial State Papers (1574-1757) The Annual Register (1758-ongoing) British and Irish Women's Letters & Diaries	World History Early Encounters in North America Early Modern History		(1910-Present) Harper's Bazaar Archive (US,UK) (1867-Present) Vogue Italia Archive		The American Israelite (1854-2000) The Jewish Advocate (1905-1990) Jewish Exponent (1887-1990)
	Early English Books Online, 1473-1700			161 databases	

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## Benefits to Academic Institutions

- World class resources at attractive prices!
- Databases align to many course curricula and are multidisciplinary in nature
- Content supports research, teaching and learning faculty, researchers and students
- Diverse and comprehensive collection of primary source materials that support Content Diversity
- More collections added each year to your subscription



### Platforms: Expertly designed to support academic users with simplified workflows and full integration with LMS and discovery solutions

Simplify and accelerate access to all this content through the award-winning ProQuest platform



FROM YOUR MANAGING EDITOR Fourteenth Annual Readers' Choice Awards

Charleston Advisor Best New Interface 2015

Alma/Primo/Summon customers: Fully indexed content simplifies workflow – regular updates, one point of access for queries – time for you to focus on higher value tasks

Effective discovery – Connecting students and researchers to the library resources, driving usage









# Thanks!